USDA
United States Department of Agriculture

FDPIR USDA DoD Fresh Program

Food Distribution Division, Program Integrity and Monitoring Branch
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Topics

- USDA DoD Fresh Update
- Roles and Responsibilities
- Receiving Produce
- Checking Produce
- How to Report Complaints
- Resources

USDA DoD Fresh Update

FDPIR Catalog Standardization:

- Create consistency in approved FDPIR produce offered
- Streamline ordering process
- Uniformity in the produce offered
  - ITO feedback: consumer size packages preferred

Roles and Responsibilities

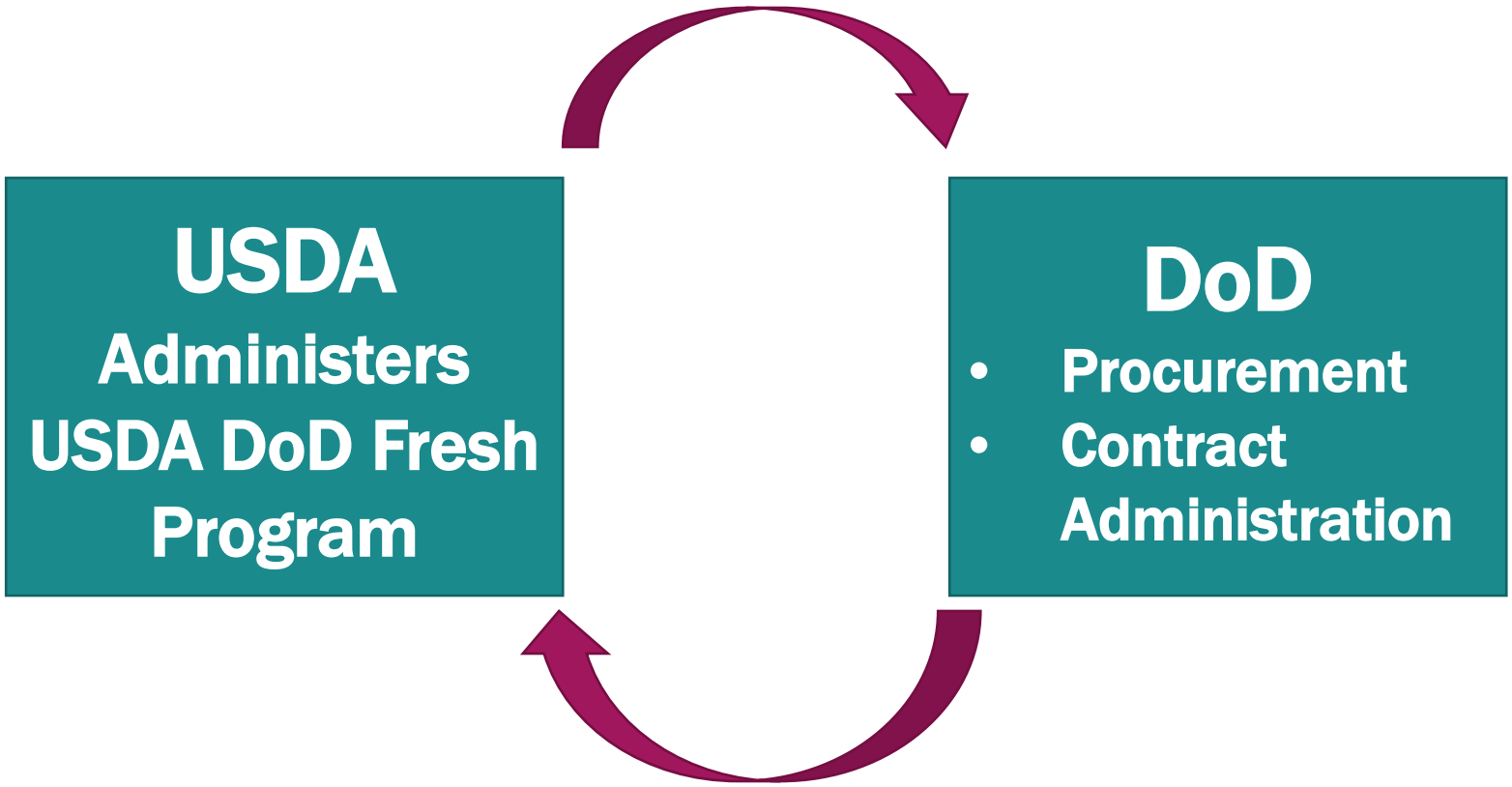
Responsibilities:

- USDA
- DoD Defense Logistics Agency
- Produce Vendors
- Indian Tribal Organizations

Stakeholders' Roles and Responsibilities

U.S. Produce Growers	USDA DoD Fresh Produce Vendors	FDPIR Distribution Site	Department of Defense (DoD)
• Only U.S. grown produce	• Update and enters available produce items and prices into FFAVORS weekly on Sunday • Encouraged to offer local items and list each items 'State of Origin'	• Places orders in FFAVORS	• Contracts with USDA DoD Fresh produce vendors • Verifies Pricing • DoD maintains quality standards through vendor Produce Quality Audits
• Ensures produce meets grade and size requirements • (i.e. U.S. No. 1, 125 count)	• Vendors offer variety of produce items & pack sizes • Provide weekly produce news report on market conditions, product availability, price fluctuations, and list available local produce items in FFAVORS catalog	• Inspects produce at time of delivery • Contact DLA Service Representative, vendor, and Regional Office within 1 business day about produce quality, condition, availability or delivery issues • Must provide safe and effective storage/handling of the fresh fruits and vegetables	• Ensures USDA DoD Fresh produce vendors comply with contract requirements
• Follow food safety practices (GAP audit)	• Schedules and provides timely delivery of high quality produce to FDPIR distribution sites	• Receipt produce order in FFAVORS within 5 days of delivery	• Resolves complaints and provide customer service • Regional staff to assist with comments, questions, and concerns with purchases and deliveries
• Packaging-new, unused cartons • Package markings, pack date, traceability to grower	• Provide customer service • Resolve complaints	• Distributes produce as part of the monthly FDPIR food package	• Pays USDA DoD Fresh produce vendors

USDA DoD Fresh Program



USDA’s Responsibilities

- Administer USDA DoD Fresh Program
- Provide DoD list of participating ITOs
  - Works with DLA to add new ITOs
- Maintain Fresh Fruit and Vegetable Order and Receipt System (FFAVORS)
- Pay DoD for produce
- Work with DoD to resolve complaints

Defense Logistics Agency's Responsibilities

- Manage procurement contracts with produce vendors
- Ensure vendors comply with contract requirements
- Address vendor performance issues
- Work with vendor and USDA to resolve complaints
- Conduct Produce Quality Audits on vendors
  - Food safety and food defense
  - Produce quality and availability

Vendor Performance

Produce Quality Audits:

- Conducted at produce vendors
- Inspect produce quality and condition
- Availability
- U.S. Grown
- Verify vendor’s food safety practices
  - Good Agricultural Practices
  - Good Handling Practices
  - Food Defense

Produce Vendors' Responsibilities

- Only offer U.S. grown fruits & vegetables
- U.S. No. 1 or better
- Upload weekly catalogs
- Resolve customer complaints
- Promptly report recalls to customers

Indian Tribal Organizations' Responsibilities

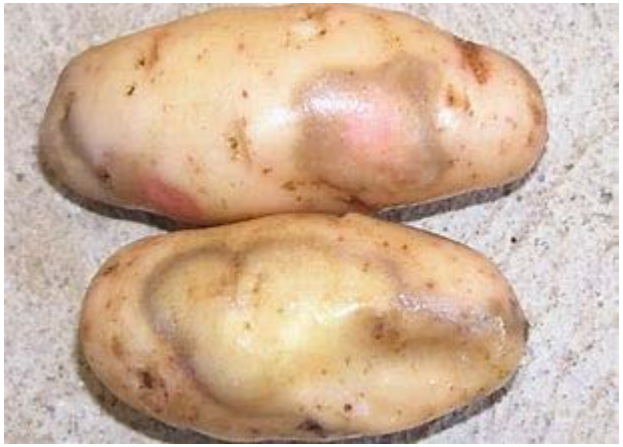
- Place orders
- Check produce at time of delivery
- Receipt in FFAVORS within 5 days of delivery
- Report complaints to vendor, DLA representative, Regional Office within 1 business day

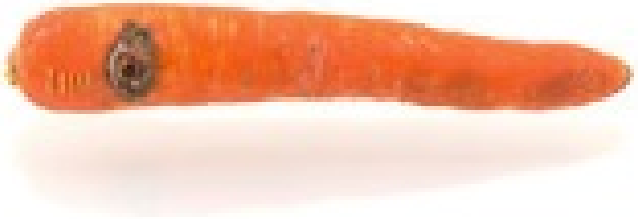
Check Produce at Delivery

Receiving Produce

- Verify that correct amount and type of produce ordered is what is delivered
- Must be grown in U.S.
- Check produce quality and condition
- Take photos of any issues
- Document issues on delivery document and when receipting produce order

Decay

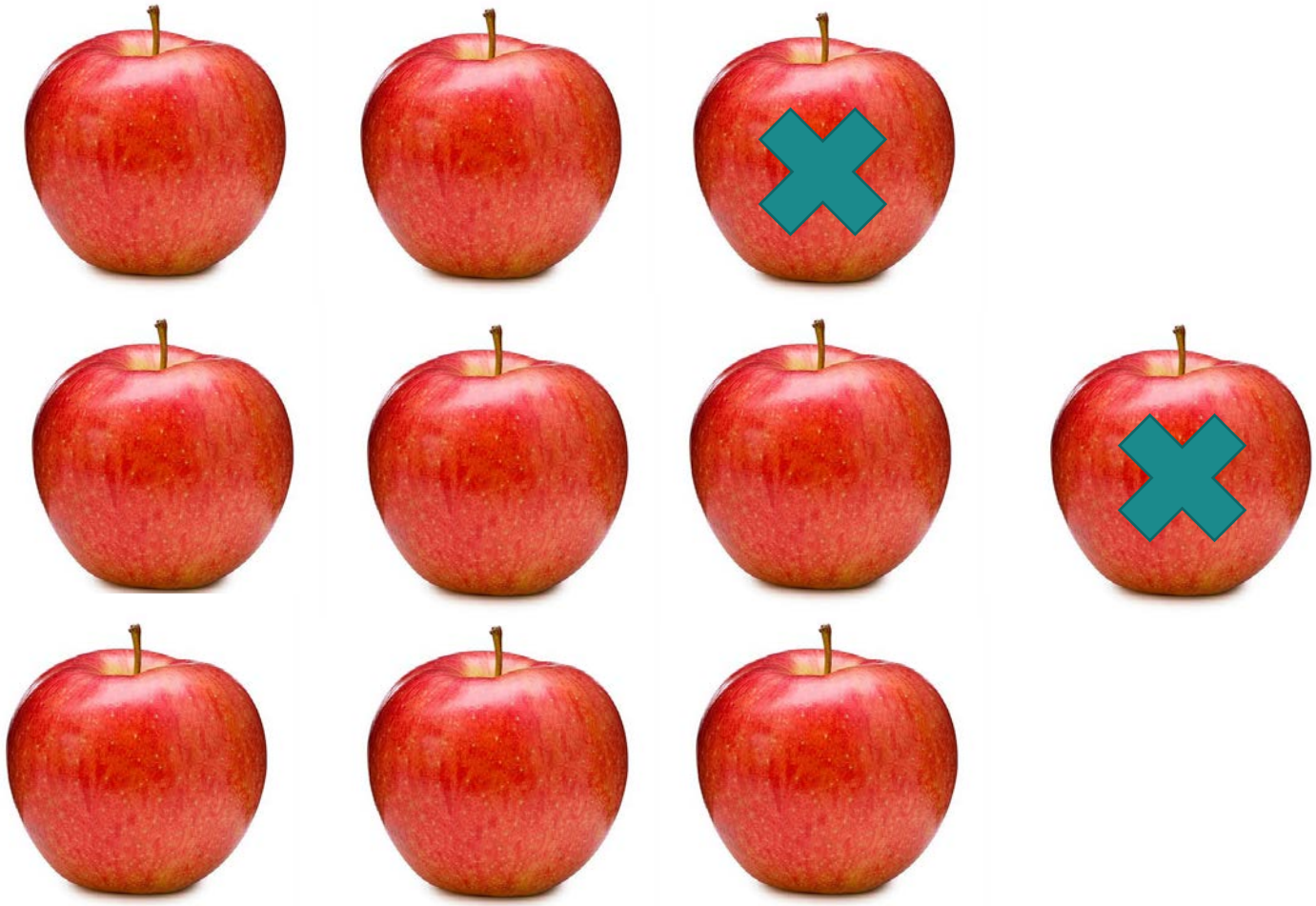




Misshapen

Apples

Apples



Typical Domestic Availability

Year Round

- Apples
- Pears
- Broccoli
- Cabbage
- Carrots
- Cauliflower
- Celery
- Onions
- Potatoes
- Radishes
- Romaine
- Sweet Potatoes
- Turnips

Top 20 Products Ordered

Rank	Description
1	APPLES & ORANGES MIX 8/5 LB BG
2	ORANGE US#1 8/5 LB BG
3	POTATO BAKING RUSSET FR 10/5 LB BG
4	CARROTS CHL BABY WHL 30/1 LB BG
5	CAULIFLOWER FR 12 CT 22 LB CS
6	CABBAGE FR GRN US#1, 50 LB CS
7	GRAPES GREEN SDLS 18/1 LB PG
8	POTATO RED FR 10/5 LB
9	GRAPES CHL RED SDLS 1/18 LB CS
10	GRAPES RED SDLS US#1 1/18 LB CS
11	ONIONS YEL DRY 16/3 LB BG
12	TOMATOS FR 4 CT PG 15/1 LB PG 6X6
13	POTATO BAKING RUSSET 10/5 LB BG
14	TOMATOES CHERRY FRESH 12 LB CS
15	ONIONS YEL DRY 16/1 LB BG
16	BROCCOLI FR US#1, 14 CT 20 LB CS
17	CORN ON COB USF/#1 48-54 CT 1/35 LB CS
18	POTATO RED FR 16/3 LB BG
19	APPLES FR R/D 12/3 LB BG
20	PEPPERS GRN FR SWT BELL 22 LB CS

Seasonal Items

Typical Domestic Availability

Seasonal Vegetables:

Asparagus	Brussels Sprouts
Corn	Cucumbers
Green Peppers	Mixed Vegetables
Tomatoes	Squash

Typical Domestic Availability

Seasonal Fruit:

Avocados	Cherries
Cranberries	Grapes
Grapefruit	Honeydew
Kiwi	Lemons
Nectarines	Oranges
Peaches	Plums

Clementines (Tangerines, Mandarin Oranges)

USDA Foods

Typical Availability of Seasonal Fresh Fruits and Vegetables in the Food Distribution Program on Indian Reservations (FDPIR)

May 2018

Vegetables	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Asparagus			■	■	■							
Brussels Sprouts	■								■	■	■	■
Corn					■	■	■	■	■			
Cucumbers					■	■	■	■	■			
Green Peppers					■	■	■	■	■			
Mixed Vegetables									■	■	■	■
Tomatoes					■	■	■	■	■			
Tomatoes, Cherry					■	■	■	■	■			
Tomatoes, Grape					■	■	■	■	■			
Squash, Summer					■	■	■	■	■			
Squash, Winter								■	■	■	■	
Fruit												
Avocado					■	■	■	■	■			
Cherries					■	■	■	■				
Clementines	■	■	■	■							■	■
Cranberries										■	■	■
Grapes						■	■	■	■	■	■	■
Grapefruit	■	■	■							■	■	■
Honeydew Melon						■	■	■	■			
Kiwi	■	■	■	■						■	■	■
Lemons	■	■	■	■	■						■	■
Nectarines						■	■	■	■			
Oranges	■	■	■	■	■					■	■	■
Peaches						■	■	■	■			
Plums						■	■	■	■			

This chart depicts what is typically available each month. Local availability may vary depending on crop performance.

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Produce Storage

- Mark produce cartons with the date it is received
- Practice first-in first-out (FIFO)
- Temperature in front of cooler will be warmer then middle or back
- Produce items that prefer cool and dry (onion, potatoes, sweet potatoes, winter squash)

How to Report Complaints

- When you receipt produce delivery, document any shortages, or damaged product
- Report issues to vendor, DLA service representative, regional Office staff within 1 business day
- If issues are not resolved and problem continues contact USDA Foods Complaint Team
  - **1-800-446-6991**

Why Reporting Complaints is Important

- DLA needs customers to report complaints, so issues are documented to hold vendor accountable for vendor performance
- If customers don’t take time to report, DLA doesn’t know and can not take action with vendor
- Improves the program

Shell Eggs

- Shell eggs should have a minimum of 14 days shelf life remaining when delivered
- Open the carton and make sure that the eggs are clean and shells are not cracked
- Store in refrigerator at a temperature of 40°F or below
- Store eggs in their original carton and use them within 3 weeks for best quality

Best Practices Using USDA DoD Fresh

- Order produce in season
- Inspect produce at time of delivery
- Contact DLA Field Representative, FNS Regional Office and vendor for issues with produce quality, condition or delivery
- ITOs should keep FNS Regional Staff informed of all issues

DLA Troop Support Field Service Representatives

Delia Mann Northwest 215-737-9231	Michael Cianfrani North Central 215-737-5545	Janice Hvorecky Northeast 215-737-3601	Wanda Kinsey Southwest 215-737-8766	Lisa Harley South Central 215-737-3745	Ken Wilmoth Southeast 804-413-1535	Nick Boninfante Pacific 215-737-0484
Tessie Vez WA/OR/ID/ MT 253-261-7171	Joe Miller - WI KS/MO/NE/ND SD/MN/IA/IL 816-868-5369	Vera Strilchuk Mid-Atlantic Great Lakes 410-977-0003	Genaro Cordova CA/NV/NM 559-298-4294	Sylvia Muniz TX/OK 817-538-1546	Parn Hamlett NC/SC/TN 267-236-5222	Valerie Fauntroy Alaska 215-737-5246
Karen Kenton CO/WY/UT 303-961-1235		David Lucht New England 508-929-9164 508-726-7371	Mike Espinoza AZ/CA/NM/ TX – El Paso 619-405-0533	Hermila Duran TX – San Antonio 210-332-3610	Todd Baxley AL/FL/PR/VI 904-483-6239	Betty Blue Hawaii 215-737-4168
		Larry Munoz Virginia 757-438-2707		Sam Turner AR/MS/LA 205-966-0020	Dave Edmonson GA/AL 253-261-7170	Jack Miklas Guam 215-737-2892

**Updated February 2018*

FDPIR Produce List-FNS Handbook 501, Exhibit O

Vegetables	Equal to 1 can
Carrots	8 medium
Baby Carrots	1 lb.
Broccoli	1 lb.
Yellow Onions	4 medium
Red Onions	4 medium
Russet Potatoes	2 medium
Red Potatoes	3 medium
Cabbage	1 medium
Celery	1 medium bunch
Mixed Vegetables	1 lb.
Cauliflower	1 medium (2 small)
Romaine Lettuce	1 bunch
Radishes	1 lb.
Seasonal:	
Corn	3 large ears (5 medium)
Asparagus	1 medium bunch
Tomatoes	3 medium
Cherry Tomatoes	1 pint
Grape Tomatoes	1 pint
Cucumbers	2 medium
Green Pepper	3 medium
Brussel Sprouts	1 lb.
Winter Squash	1 medium
Summer Squash	2 medium
Sweet Potatoes	2 medium
Turnips	3 medium

Fruits	Equal to 1 can
Apples	3 medium
Grapefruit	2 medium
Oranges	3 medium
Pears	3 medium
Mixed Fruit	1 lb. bag
Lemons	4 medium
Seasonal:	
Avocado	2 medium
Peaches	3 medium
Cherries	1 lb.
Seedless Grapes	1 lb.
Honey Dew Melon	½ medium
Kiwi	6 medium
Nectarines	3 medium
Plums	6 medium
Clementines	1 lb.
Cranberries	12 oz.

https://fns-prod.azureedge.net/sites/default/files/fdpir/exhibit-o-monthly-guide-rates.pdf

Resources

- USDA DoD Fresh Fruit & Vegetable Program website:
  - https://www.fns.usda.gov/fdd/dod-fresh-fruit-and-vegetable-program
- USDA DoD Fresh Program: The Basics for FDPIR:
  - https://www.youtube.com/watch?v=8kmhfF_-oL0
- Best Practices for Receiving USDA DoD Fresh in FDPIR
  - https://www.youtube.com/watch?v=3ds6eN5JO0A
- Best Practices for Receiving USDA DoD Fresh in FDPIR: Part II
  - https://www.youtube.com/watch?v=gXUwbUCsIA8&t=3s

Contact Information

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  - Phone: 800-446-6991

Questions?