March 26, 2020

SUBJECT: Request for WIC Flexibility in Response to COVID-19

TO: Jesus Mendoza, Jr.
Regional Administrator
Western Regional Office

This letter is in response to the March 25, 2020 correspondence from Hawaii WIC requesting flexibility with medical documentation requirements in the Special Supplemental Nutrition Program for Women, Infants and Children (WIC) as a result of significant impacts to providing WIC program services to participants due to COVID-19.

Hawaii WIC cited significant impacts on the ability of participants to obtain medical documentation, as required by 7 CFR 246.10(d). Given the recommendations by the Centers for Disease Control and Prevention to control the impact of the COVID-19 epidemic through means of social distancing, the USDA’s Food and Nutrition Service (FNS) understands that many medical clinics are closed and only offering emergency services, thus participants and WIC staff are unable to contact the participant’s health care provider to obtain medical documentation.

Pursuant to the authority granted in section 2204(a)(1) of the Families First Coronavirus Response Act (P.L. 116-127), USDA FNS approves Hawaii WIC’s request to waive medical documentation through May 31, 2020 and in the following manner:

- Existing benefits may be extended by no more than 2 months for participants with documented qualifying conditions as defined at 7 CFR 246.10(e)(3)(i).

As applicable, the WIC Competent Professional Authority (CPA) should still perform a nutrition assessment to ensure the correct formula and amounts are issued to the participant and documented. Medical documentation may be provided as an original written document, electronically, by facsimile or by telephone.

Consistent with the terms of approval, this waiver is applicable to the regulation at:

- 7 CFR 246.10(d)(1), which requires medical documentation for the issuance of the following supplemental foods:
  - Non-contract Brand Formula;
  - Infant Formula Prescribed to a Participant Receiving Food Package III;
  - Any Authorized Supplemental Food Issued to Participants Receiving Food Package III;
  - Exempt Infant Formula;
  - WIC-eligible Nutritional; and
Any contract brand infant formula that does not meet the requirements in Table 4 of paragraph (e)(12) of this section.

WIC staff are prohibited from assuming medical oversight and instruction for participants receiving supplemental foods as specified in 7 CFR 246.10(d)(5). USDA FNS is not waiving the requirement for medical documentation for the issuance of new supplemental food benefits. As stated above, medical documentation may be provided in a variety of forms, including electronically and by phone.

This approval does not waive the following regulatory requirements:

- 7 CFR 246.10(d)(4), which defines the technical requirements of medical documentation.
- 7 CFR 246.10(d)(5), which prohibits WIC staff from assuming medical oversight and instruction for participants receiving supplemental foods that require medical documentation.
- 7 CFR 246.10(e)(3)(i), which defines the qualifying conditions to be eligible to receive food package III.

The waiver authority at section 2204(b)(1) of P.L. 116-127 requires the State agency to submit a report which includes a summary of the use of this waiver and a description of whether this waiver resulted in improved services to women, infants and children. The State agency shall provide the Regional Office with this report no later than 1 year after the date of approval.

USDA FNS appreciates Hawaii WIC’s commitment to addressing the operational challenges impending the delivery of WIC benefits to needy women, infants and children.

Sincerely,

Sarah Widor
Director
Supplemental Food Programs Division