



March 23, 2021

EBT

[What is Electronic Benefits Transfer \(EBT\)?](#)
[SNAP Household Monthly Report](#)

Electronic Benefits Transfer (EBT) Highlights

The chart below lists States that have issued a request for proposals (RFP). These States remain on the chart until either a new contract with the incumbent processor is in place, or until they convert to a new vendor.

State	RFP Issue Date	RFP Close Date	Awardee	Conversion Date (Calendar Year)
Illinois	02/05/2020	07/17/2020	TBD	TBD
Michigan	12/06/2019	03/11/2020	FIS	Q3 2021
Missouri	12/31/2020	04/04/2021	TBD	TBD
New Jersey	09/12/2019	05/24/2021	TBD	TBD
Northeast Coalition of States (NCS)	09/03/2020	05/13/2021	TBD	TBD
Pennsylvania	10/14/2020	03/10/2021	TBD	TBD

Electronic Benefits Transfer (EBT) Status Report by State

Alabama

- **Implementation of initial plot:** April 1997
- **Operational statewide:** November 1997
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** September 2022, with no options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

Alaska

- **Implementation of initial pilot:** February 1998
- **Operational statewide:** June 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and TANF (known in Alaska as ATAP for Alaska Temporary Assistance Program)
- **Expiration of contract:** July 2022, with two 1-year options to extend
- **Other information of interest:** Western States EBT Alliance (WSEA) member

Arizona

- **Implementation of initial pilot:** July 1998
- **Operational statewide:** August 1999
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF and TRE (Training Related Expenses)
- **Expiration of contract:** February 2022, with two 1-year options to extend
- **Other information of interest:** Western States EBT Alliance (WSEA) member

Arkansas

- **Implementation of initial pilot:** September 1997
- **Operational statewide:** April 1998
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** August 2021, with three 1-year options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

California

- **Implementation of initial pilot:** August 2002
- **Operational statewide:** June 2004
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, California Food Assistance Program (CFAP), Work Incentive Nutritional Supplement (WINS), TANF, General Assistance, Refugee Assistance, and State Utility Assistance Subsidy (SUAS)
- **Expiration of contract:** April 2023, with three 1-year options to extend
- **Other information of interest:**

Colorado

- **Implementation of initial pilot statewide:** February 1997
- **Operational statewide:** February 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, Child Care, Old Age Pension (OAP), Aid to the Needy Disabled (AND), Aid to the Blind (AB), Health Care Allowance (HCA), SSI-Colorado Supplement (SSI-CS), Low-Income Energy Assistance Program (LIEAP), Child Welfare and Subsidized Adoption
- **Expiration of contract:** June 2022, with two-year options to extend at one or multiple year terms at the discretion of the State
- **Other information of interest:** Western States EBT Alliance (WSEA) member

Connecticut

- **Implementation of initial pilot:** February 1997
- **Operational statewide:** October 1997
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, TANF, State Supplemental (Aid to Aged, Blind, Disabled), State Administered General Assistance (SAGA), Child Support Pass-through, Refugee, and LIHEAP
- **Expiration of contract:** March 2021, with two 1-year options to extend
- **Other information of interest:** Northeast Coalition of States (NCS) member

Delaware

- **Implementation of initial pilot:** June 2003
- **Operational statewide:** September 2003
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** October 2022, with five 1-year options to extend
- **Other information of interest:**

District of Columbia

- **Implementation of initial pilot:** June 1998
- **Operational statewide:** October 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, Refuge Assistance, General Assistance for Children, and Disability
- **Expiration of contract:** May 2024, with two 2-year options to extend
- **Other information of interest:**

Florida

- **Implementation of initial pilot:** October 1997
- **Operational statewide:** October 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, Refugee Cash and E&T support
- **Expiration of contract:** September 2021, with no options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

Georgia

- **Implementation of initial pilot:** July 1997
- **Operational statewide:** November 1998
- **Current contractor:** Conduent State and Local Services, Inc.
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** June 2021, with one 1-year options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

Guam

- **Implementation of initial pilot:** April 2004
- **Operational statewide:** June 2004
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and Cash Assistance Programs (TANF, GA, APTD)
- **Expiration of contract:** September 2024, with two 1-year options to extend
- **Other information of interest:** Western States EBT Alliance (WSEA) member

Hawaii

- **Implementation of initial pilot:** March 1998
- **Operational statewide:** August 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, TAONF (Temporary Assistance for Other Needy Families), General Assistance, AABD, Child Care subsidy, and First To Work support services
- **Expiration of contract:** April 2024, with two 1-year options to extend
- **Other information of interest:** Western States EBT Alliance (WSEA) member

Idaho

- **Implementation of initial pilot:** September 1997
- **Operational statewide:** February 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** March 2022, with two 1-year options to extend
- **Other information of interest:** Western States EBT Alliance (WSEA) member

Illinois

- **Implementation of initial pilot:** November 1996
- **Operational statewide:** November 1997
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, TANF, State-Funded Food Assistance, Aid to the Aged Blind and Disabled (AABD), Refugee and Repatriation Assistance (RRA), TANF Supportive Services, WorkFirst, SNAP Employment and Training, Child Support Pass-Through, & Crisis Assistance
- **Expiration of contract:** April 2022, with five 1-year options to extend
- **Other information of interest:**

Indiana

- **Implementation of initial pilot:** May 2001
- **Operational statewide:** March 2002
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** September 2023, with three 1-year options to extend
- **Other information of interest:**

Iowa

- **Implementation of initial pilot:** June 2003
- **Operational statewide:** October 2003
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** June 2023, with six 1-year options to extend
- **Other information of interest:**

Kansas

- **Implementation of initial pilot:** August 1996
- **Operational statewide:** March 1997
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, and Child Care
- **Expiration of contract:** February 2022, with no options to extend
- **Other information of interest:**

Kentucky

- **Implementation of initial pilot:** May 1999
- **Operational statewide:** November 1999
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** November 2021, with four 1-year options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

Louisiana

- **Implementation of initial pilot:** January 1997
- **Operational statewide:** December 1997
- **Current contractor:** Inmar Government Services, LLC
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** June 2026, with two 2-year options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

Maine

- **Implementation of initial pilot:** April 2003
- **Operational statewide:** June 2003
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, TANF, State Supplemental benefits
- **Expiration of contract:** March 2023, with two 1-year options to extend
- **Other information of interest:** Northeast Coalition of States (NCS) member

Maryland

- **Implementation of initial pilot:** November 1989
- **Operational statewide:** April 1993
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** June 2021, with one 2-year option to extend
- **Other information of interest:**

Massachusetts

- **Implementation of initial pilot:** April 1997
- **Operational statewide:** October 1997
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, TANF, Emergency Aid to the Elderly, Disabled and Children (EAEDC), Supplemental Nutrition Assistance (SNA) -- a state nutritional assistance benefit since 2008
- **Expiration of contract:** August 2021, with no options to extend
- **Other information of interest:** Northeast Coalition of States (NCS) member

Michigan

- **Implementation of initial pilot:** June 2000
- **Operational statewide:** July 2001
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, TANF (Family Independence Program), SDA (State Disability Assistance) and LIHEAP (Low Income Home Energy Assistance Program).
- **Expiration of contract:** September 2021, with no options to extend
- **Other information of interest:**

Minnesota

- **Implementation of initial pilot:** September 1991
- **Operational statewide:** October 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, Minnesota Family Investment Program (MFIP/TANF+SNAP), Refugee Cash Assistance (RCA), General Assistance (GA), Minnesota Supplemental Aid (MSA), Diversionary Work Program (DWP) and Emergency Assistance (EA)
- **Expiration of contract:** October 2024, with no options to extend
- **Other information of interest:**

Mississippi

- **Implementation of initial pilot:** May 2002
- **Operational statewide:** October 2002
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** January 2023, with five 1-year options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

Missouri

- **Implementation of initial pilot:** June 1997
- **Operational statewide:** May 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** December 2021, with no options to extend
- **Other information of interest:**

Montana

- **Implementation of initial pilot:** February 2002
- **Operational statewide:** July 2002
- **Current contractor:** Solutran
- **Programs available on EBT Card:** SNAP and TANF (TANF includes TANF supportive services and Refugee cash)
- **Expiration of contract:** June 2021, with two 2-year options to extend
- **Other information of interest:**

Nebraska

- **Implementation of initial pilot:** February 2002
- **Operational statewide:** September 2002
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and Child Care Time and Attendance
- **Expiration of contract:** July 2022, with two 2-year options to extend
- **Other information of interest:** Member of the Western States EBT Alliance (WSEA)

Nevada

- **Implementation of initial pilot:** October 2001
- **Operational statewide:** July 2002
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** June 2026, with no options to extend
- **Other information of interest:**

New Hampshire

- **Implementation of initial pilot:** August 1998
- **Operational statewide:** January 1999
- **Current contractor:** Conduent prime contractor/FIS host processor
- **Programs available on EBT Card:** SNAP, TANF, Old Age, Aid to Needy, Blind and Disabled, State Funded Food Benefit, and Refugee Cash
- **Expiration of contract:** June 2021, with two 1-year options to extend
- **Other information of interest:** Northeast Coalition of States (NCS) member

New Jersey

- **Implementation of initial pilot:** February 1994
- **Operational statewide:** June 1999
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, TANF, GA and e-Child Care
- **Expiration of contract:** August 2022, with no options to extend
- **Other information of interest:**

New Mexico

- **Implementation of initial pilot:** September 1990
- **Operational statewide:** August 1995
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, General Assistance (GA), Refugee Resettlement , Residential Shelter Care, and Support Services
- **Expiration of contract:** January 2023, with no options to extend
- **Other information of interest:**

New York

- **Implementation of initial pilot:** March 1999
- **Operational statewide:** February 2001
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, TANF, Medicaid, HBE, and HEAP
- **Expiration of contract:** December 2022, with no options to extend
- **Other information of interest:** Lead State for the Northeast Coalition of States (NCS)

North Carolina

- **Implementation of initial pilot:** April 1998
- **Operational statewide:** June 1999
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and TANF (began adding TANF in December 2013 with an incremental roll out
- **Expiration of contract:** June 2023, with one 1-year option to extend
- **Other information of interest:**

North Dakota

- **Implementation of initial pilot:** February 1996
- **Operational statewide:** March 1997
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** June 2023, with three 2-year options to extend
- **Other information of interest:** Part of a joint procurement with South Dakota

Ohio

- **Implementation of initial pilot:** March 1992
- **Operational statewide:** October 1999
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** June 2021, with one 2-year option to extend
- **Other information of interest:**

Oklahoma

- **Implementation of initial pilot:** June 1997
- **Operational statewide:** January 1998
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** September 2021, with one 1-year options to extend
- **Other information of interest:**

Oregon

- **Implementation of initial pilot:** September 1997
- **Operational statewide:** May 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, Refugee Program, Prison Release Funds, Summer Electronic Benefit for Children, Low Income Heat and Eat Assistance Program and JOBS Participation Incentive
- **Expiration of contract:** May 2022, with five 1-year options to extend
- **Other information of interest:**

Pennsylvania

- **Demonstration of Project:** October 1984 in Reading, PA.
- **Implementation of initial pilot:** October 1997
- **Operational statewide:** September 1998
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, Cash, TANF, General Assistance, SSI, Medicaid
- **Expiration of contract:** June 2022, with no options to extend
- **Other information of interest:**

Puerto Rico

- **Implementation of initial pilot:** November 1999
- **Operational statewide:** November 2000
- **Current contractor:** Evertec prime contractor/FIS host processor
- **Programs available on EBT Card:** NAP
- **Expiration of contract:** August 2022, with no options to extend
- **Other information of interest:** In September 2001, Puerto Rico implemented a targeted Nutrition Assistance Program (NAP) benefit program to restrict 75 percent of NAP benefits, which must be spent on food in stores authorized by Puerto Rico

Rhode Island

- **Implementation of initial pilot:** June 1998
- **Operational statewide:** October 1998
- **Current contractor:** Conduent prime contractor/FIS host processor
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** October 2021, with two 1-year options to extend
- **Other information of interest:** Northeast Coalition of States (NCS) member

South Carolina

- **Implementation of initial pilot:** November 1994
- **Operational statewide:** December 1995
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** March 2022, with no options to extend
- **Other information of interest:**

South Dakota

- **Implementation of initial pilot:** February 1996
- **Operational statewide:** March 1997
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** May 2023, with three 2-year options to extend
- **Other information of interest:** Part of a joint procurement with North Dakota

Tennessee

- **Implementation of initial pilot:** November 1998
- **Operational statewide:** August 1999
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** November 2022, with no options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

Texas

- **Implementation of initial pilot:** September 1994
- **Operational statewide:** November 1995
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, and TANF-State Program (TANF-SP)
- **Expiration of contract:** June 2026, with no options to extend
- **Other information of interest:**

Utah

- **Implementation of initial pilot:** October 1995
- **Operational statewide:** April 1996
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, TANF, General Assistance, Emergency Assistance, Refugee Assistance, Medical Transportation, Y and Z Funds, and SSI State Supplemental
- **Expiration of contract:** October 2025, with no options to extend
- **Other information of interest:**

Vermont

- **Implementation of initial pilot:** June 1998
- **Operational statewide:** October 1998
- **Current contractor:** Conduent prime contractor/FIS host processor
- **Programs available on EBT Card:** SNAP, TANF, LIHEAP, Fuel benefits (“heat and eat”), cash benefits for renters and those that heat with wood.
- **Expiration of contract:** November 2021, with two 1-year options to extend
- **Other information of interest:** Northeast Coalition of States (NCS) member

Virgin Islands

- **Implementation of initial pilot:** October 2002
- **Operational statewide:** November 2002
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** February 2023, with two 2-year options to extend
- **Other information of interest:**

Virginia

- **Implementation of initial pilot:** November 2001
- **Operational statewide:** July 2002
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** September 2022, with five 1-year option to extend
- **Other information of interest:**

Washington

- **Implementation of initial pilot:** March 1999
- **Operational statewide:** November 1999
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, State Financial Assistance, Aged Blind and Disabled (ABD), Refugee, Consolidated Emergency Assistance, LIHeap, SSP (State Portion)
- **Expiration of contract:** July 2021, with one 1-year option to extend
- **Other information of interest:**

West Virginia

- **Implementation of initial pilot:** September 2002
- **Operational statewide:** June 2003
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, Child Support
- **Expiration of contract:** February 2022, with two 1-year option to extend
- **Other information of interest:** Southern Alliance States (SAS) member

Wisconsin

- **Implementation of initial pilot:** October 1999
- **Operational statewide:** October 2000
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** October 2023, with two 2-year options to extend
- **Other information of interest:**

Wyoming

- **Implementation of initial pilot:** March 1995
- **Operational statewide:** January 2000
- **Operation online statewide:** May 29, 2007
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** January 2023, with two 1-year options to extend
- **Other information of interest:** Member of the Western States EBT Alliance (WSEA)