

## FY 2013 Application Processing Timeliness

FNS evaluates application timeliness (APT) as part of the quality control (QC) review process. State QC reviewers evaluate APT during the State QC review. For States potentially eligible for performance bonuses (the top 10 or so), Federal QC reviewers validate timeliness for all cases and Federal/State disagreements about timeliness are subject to arbitration. Timeliness is calculated by dividing the number of cases timely processed by the number of cases subject to the timeliness measure. A case is considered processed timely if the household has an opportunity to participate within seven days of the application date for expedited service cases and within 30 days of the application date for regular processing cases. This measure is not a strict measure of regulatory compliance. In some cases, applicant-caused delay (such as missing an interview on an expedited application) may result in the action being coded as untimely although the State agency was in full compliance with program regulations. Cases that are properly pended for the household's failure to provide verification are excluded from the measure.

1	IDAHO	98.98	28	WEST VIRGINIA	90.10
2	NEW MEXICO	98.64	29	MARYLAND	89.78
3	KENTUCKY	98.41	30	MICHIGAN	89.52
4	DIST. OF COL.	97.62	31	MONTANA	88.62
5	NORTH DAKOTA	97.24	32	ALASKA	87.88
6	SOUTH DAKOTA	96.02	33	INDIANA	87.86
7	MISSISSIPPI	95.13	34	LOUISIANA	87.17
8	COLORADO	94.94	35	CALIFORNIA	86.57
9	FLORIDA	94.07	36	ALABAMA	85.88
10	UTAH	93.75	37	VERMONT	85.58
11	TEXAS	93.53	38	DELAWARE	85.51
12	WASHINGTON	93.10	39	MASSACHUSETTS	83.78
13	MAINE	92.51	40	VIRGIN ISLANDS	83.36
14	KANSAS	92.36	41	MISSOURI	82.88
15	HAWAII	91.95	42	ILLINOIS	82.13
16	NEW YORK	91.89	43	OHIO	80.47
17	RHODE ISLAND	91.87	44	PENNSYLVANIA	80.00
18	WISCONSIN	91.85	45	GUAM	78.67
19	VIRGINIA	91.57	46	TENNESSEE	78.44
20	MINNESOTA	91.52	47	GEORGIA	77.99
21	OKLAHOMA	91.50	48	SOUTH CAROLINA	76.76
22	ARIZONA	91.21	49	NORTH CAROLINA	75.36
23	NEW HAMPSHIRE	91.12	50	NEVADA	73.90
24	IOWA	90.64	51	NEW JERSEY	68.81
25	OREGON	90.58	52	NEBRASKA	68.03
26	ARKANSAS	90.57	53	CONNECTICUT	57.36
27	WYOMING	90.18			

