EBT

What is Electronic Benefits Transfer (EBT)?

Electronic Benefits Transfer (EBT) Highlights

The chart below lists States that have issued a request for proposals (RFP). These States remain on the chart until either a new contract with the incumbent processor is in place, or until they convert to a new vendor.

<table>
<thead>
<tr>
<th>State</th>
<th>RFP Issue Date</th>
<th>RFP Close Date</th>
<th>Awardee</th>
<th>Conversion Date (Calendar Year)</th>
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<tbody>
<tr>
<td>Alabama</td>
<td>10/20/2017</td>
<td>02/27/2018</td>
<td>Conduent</td>
<td>Q3 2019</td>
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<tr>
<td>District of Columbia</td>
<td>03/17/2018</td>
<td>05/31/2019</td>
<td>TBD</td>
<td>TBD</td>
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<tr>
<td>Florida</td>
<td>08/14/2018</td>
<td>11/16/2018</td>
<td>TBD</td>
<td>TBD</td>
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<td>Iowa</td>
<td>05/10/2018</td>
<td>08/07/2018</td>
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<tr>
<td>Indiana</td>
<td>02/14/2019</td>
<td>05/02/2019</td>
<td>TBD</td>
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<td>Louisiana</td>
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<td>Minnesota</td>
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<td>03/19/2018</td>
<td>TBD</td>
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<tr>
<td>Puerto Rico</td>
<td>--</td>
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<td>FIS</td>
<td>TBD</td>
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Electronic Benefits Transfer (EBT) Status Report by State

Alabama

- **Implementation of initial plot**: April 1997
- **Operational statewide**: November 1997
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP and TANF
- **Expiration of contract**: September 2020, with two 1-year options to extend
- **Other information of interest**: Southern Alliance States (SAS) member
Alaska

- **Implementation of initial pilot**: February 1998
- **Operational statewide**: June 1998
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP and TANF (known in Alaska as ATAP for Alaska Temporary Assistance Program)
- **Expiration of contract**: July 2022, with two 1-year options to extend
- **Other information of interest**: Western States EBT Alliance (WSEA) member

Arizona

- **Implementation of initial pilot**: July 1998
- **Operational statewide**: August 1999
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP, TANF and TRE (Training Related Expenses)
- **Expiration of contract**: February 2022, with two 1-year options to extend
- **Other information of interest**: Western States EBT Alliance (WSEA) member

Arkansas

- **Implementation of initial pilot**: September 1997
- **Operational statewide**: April 1998
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP and TANF
- **Expiration of contract**: August 2019, with five 1-year options to extend
- **Other information of interest**: Southern Alliance States (SAS) member

California

- **Implementation of initial pilot**: August 2002
- **Operational statewide**: June 2004
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP, California Food Assistance Program (CFAP), Work Incentive Nutritional Supplement (WINS), TANF, General Assistance, Refugee Assistance, and State Utility Assistance Subsidy (SUAS)
- **Expiration of contract**: April 2023, with three 1-year options to extend
- **Other information of interest:
Colorado

- **Implementation of initial pilot statewide**: February 1997
- **Operational statewide**: February 1998
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP, TANF, Child Care, Old Age Pension (OAP), Aid to the Needy Disabled (AND), Aid to the Blind (AB), Health Care Allowance (HCA), SSI-Colorado Supplement (SSI-CS), Low-Income Energy Assistance Program (LIEAP), Child Welfare and Subsidized Adoption
- **Expiration of contract**: June 2022, with two-year options to extend at one or multiple year terms at the discretion of the State
- **Other information of interest**: Western States EBT Alliance (WSEA) member

Connecticut

- **Implementation of initial pilot**: February 1997
- **Operational statewide**: October 1997
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP, TANF, State Supplemental (Aid to Aged, Blind, Disabled), State Administered General Assistance (SAGA), Child Support Pass-through, Refugee, and LIHEAP
- **Expiration of contract**: March 2021, with two 1-year options to extend
- **Other information of interest**: Northeast Coalition of States (NCS) member

Delaware

- **Implementation of initial pilot**: June 2003
- **Operational statewide**: September 2003
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP
- **Expiration of contract**: October 2022, with five 1-year options to extend
- **Other information of interest**:

District of Columbia

- **Implementation of initial pilot**: June 1998
- **Operational statewide**: October 1998
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP, TANF, Refuge Assistance, General Assistance for Children, and Disability
- **Expiration of contract**: April 2019, with no options to extend
- **Other information of interest**:
Florida

- **Implementation of initial pilot**: October 1997
- **Operational statewide**: October 1998
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP, TANF, Refugee Cash and E&T support
- **Expiration of contract**: September 2019, with no options to extend
- **Other information of interest**: Southern Alliance States (SAS) member

Georgia

- **Implementation of initial pilot**: July 1997
- **Operational statewide**: November 1998
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP
- **Expiration of contract**: June 2019, with four 1-year options to extend
- **Other information of interest**: Southern Alliance States (SAS) member

Guam

- **Implementation of initial pilot**: April 2004
- **Operational statewide**: June 2004
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP and Cash Assistance Programs (TANF, GA, APTD)
- **Expiration of contract**: September 2024, with two 1-year options to extend
- **Other information of interest**: Western States EBT Alliance (WSEA) member

Hawaii

- **Implementation of initial pilot**: March 1998
- **Operational statewide**: August 1998
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP, TANF, TAONF (Temporary Assistance for Other Needy Families), General Assistance, AABD, Child Care subsidy, and First To Work support services
- **Expiration of contract**: April 2024, with two 1-year options to extend
- **Other information of interest**: Western States EBT Alliance (WSEA) member
Idaho

- **Implementation of initial pilot**: September 1997
- **Operational statewide**: February 1998
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP and TANF
- **Expiration of contract**: March 2022, with two 1-year options to extend
- **Other information of interest**: Western States EBT Alliance (WSEA) member

Illinois

- **Implementation of initial pilot**: November 1996
- **Operational statewide**: November 1997
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP, TANF, State-Funded Food Assistance, Aid to the Aged Blind and Disabled (AABD), Refugee and Repatriation Assistance (RRA), TANF Supportive Services, WorkFirst, SNAP Employment and Training, Child Support Pass-Through, & Crisis Assistance
- **Expiration of contract**: April 2022, with five 1-year options to extend
- **Other information of interest**:

Indiana

- **Implementation of initial pilot**: May 2001
- **Operational statewide**: March 2002
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP and TANF
- **Expiration of contract**: September 2019, with two 1-year options to extend
- **Other information of interest**:

Iowa

- **Implementation of initial pilot**: June 2003
- **Operational statewide**: October 2003
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP
- **Expiration of contract**: June 2020, with no options to extend
- **Other information of interest**: 
Kansas

- **Implementation of initial pilot**: August 1996
- **Operational statewide**: March 1997
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP, TANF, and Child Care
- **Expiration of contract**: February 2022, with no options to extend
- **Other information of interest**:

Kentucky

- **Implementation of initial pilot**: May 1999
- **Operational statewide**: November 1999
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP and TANF
- **Expiration of contract**: November 2020, with five 1-year options to extend
- **Other information of interest**: Southern Alliance States (SAS) member

Louisiana

- **Implementation of initial pilot**: January 1997
- **Operational statewide**: December 1997
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP and TANF
- **Expiration of contract**: June 2020, with no options to extend
- **Other information of interest**: Southern Alliance States (SAS) member

Maine

- **Implementation of initial pilot**: April 2003
- **Operational statewide**: June 2003
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP, TANF, State Supplemental benefits
- **Expiration of contract**: March 2023, with two 1-year options to extend
- **Other information of interest**: Northeast Coalition of States (NCS) member

Maryland

- **Implementation of initial pilot**: November 1989
- **Operational statewide**: April 1993
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP and TANF
- **Expiration of contract**: June 2019, with two 2-year options to extend
- **Other information of interest**: 
Massachusetts

- **Implementation of initial pilot**: April 1997
- **Operational statewide**: October 1997
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP, TANF, Emergency Aid to the Elderly, Disabled and Children (EAEDC), Supplemental Nutrition Assistance (SNA) -- a state nutritional assistance benefit since 2008
- **Expiration of contract**: August 2021, with no options to extend
- **Other information of interest**: Northeast Coalition of States (NCS) member

Michigan

- **Implementation of initial pilot**: June 2000
- **Operational statewide**: July 2001
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP, TANF (Family Independence Program), SDA (State Disability Assistance) and LIHEAP (Low Income Home Energy Assistance Program).
- **Expiration of contract**: May 2020, with no options to extend
- **Other information of interest**: 

Minnesota

- **Implementation of initial pilot**: September 1991
- **Operational statewide**: October 1998
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP, Minnesota Family Investment Program (MFIP/TANF+SNAP), Refugee Cash Assistance (RCA), General Assistance (GA), Minnesota Supplemental Aid (MSA), Diversionary Work Program (DWP) and Emergency Assistance (EA)
- **Expiration of contract**: October 2019, with no options to extend
- **Other information of interest**: 

Mississippi

- **Implementation of initial pilot**: May 2002
- **Operational statewide**: October 2002
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP
- **Expiration of contract**: January 2023, with five 1-year options to extend
- **Other information of interest**: Southern Alliance States (SAS) member
Missouri

- **Implementation of initial pilot**: June 1997
- **Operational statewide**: May 1998
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP and TANF
- **Expiration of contract**: June 2019, with three 1-year options to extend
- **Other information of interest**:

Montana

- **Implementation of initial pilot**: February 2002
- **Operational statewide**: July 2002
- **Current contractor**: Solutran
- **Programs available on EBT Card**: SNAP and TANF (TANF includes TANF supportive services and Refugee cash)
- **Expiration of contract**: June 2020, with four 2-year options to extend
- **Other information of interest**:

Nebraska

- **Implementation of initial pilot**: February 2002
- **Operational statewide**: September 2002
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP and Child Care Time and Attendance
- **Expiration of contract**: July 2022, with two 2-year options to extend
- **Other information of interest**: Member of the Western States EBT Alliance (WSEA)

Nevada

- **Implementation of initial pilot**: October 2001
- **Operational statewide**: July 2002
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP and TANF
- **Expiration of contract**: June 2026, with no options to extend
- **Other information of interest**:

New Hampshire

- **Implementation of initial pilot**: August 1998
- **Operational statewide**: January 1999
- **Current contractor**: Conduent prime contractor/FIS host processor
- **Programs available on EBT Card**: SNAP, TANF, Old Age, Aid to Needy, Blind and Disabled, State Funded Food Benefit, and Refugee Cash
- **Expiration of contract**: June 2021, with two 1-year options to extend
- **Other information of interest**: Northeast Coalition of States (NCS) member
New Jersey

- Implementation of initial pilot: February 1994
- Operational statewide: June 1999
- Current contractor: Conduent
- Programs available on EBT Card: SNAP, TANF, GA and e-Child Care
- Expiration of contract: August 2019, with no options to extend
- Other information of interest:

New Mexico

- Implementation of initial pilot: September 1990
- Operational statewide: August 1995
- Current contractor: Fidelity Information Services, LLC (FIS)
- Programs available on EBT Card: SNAP, TANF, General Assistance (GA), Refugee Resettlement, Residential Shelter Care, and Support Services
- Expiration of contract: January 2023, with no options to extend
- Other information of interest:

New York

- Implementation of initial pilot: March 1999
- Operational statewide: February 2001
- Current contractor: Conduent
- Programs available on EBT Card: SNAP, TANF, Medicaid, HBE, and HEAP
- Expiration of contract: October 2020, with two 1-year options to extend
- Other information of interest: Lead State for the Northeast Coalition of States (NCS)

North Carolina

- Implementation of initial pilot: April 1998
- Operational statewide: June 1999
- Current contractor: Fidelity Information Services, LLC (FIS)
- Programs available on EBT Card: SNAP and TANF (began adding TANF in December 2013 with an incremental roll out
- Expiration of contract: June 2023, with one 1-year option to extend
- Other information of interest:

North Dakota

- Implementation of initial pilot: February 1996
- Operational statewide: March 1997
- Current contractor: Fidelity Information Services, LLC (FIS)
- Programs available on EBT Card: SNAP
- Expiration of contract: June 2019, with no options to extend
- Other information of interest: Part of a joint procurement with South Dakota
Ohio

- **Implementation of initial pilot**: March 1992
- **Operational statewide**: October 1999
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP
- **Expiration of contract**: June 2019, with four 2-year options to extend
- **Other information of interest**:

Oklahoma

- **Implementation of initial pilot**: June 1997
- **Operational statewide**: January 1998
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP
- **Expiration of contract**: September 2019, with three 1-year options to extend
- **Other information of interest**:

Oregon

- **Implementation of initial pilot**: September 1997
- **Operational statewide**: May 1998
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP, TANF, Refugee Program, Prison Release Funds, Summer Electronic Benefit for Children, Low Income Heat and Eat Assistance Program and JOBS Participation Incentive
- **Expiration of contract**: May 2022, with five 1-year options to extend
- **Other information of interest**:

Pennsylvania

- **Demonstration of Project**: October 1984 in Reading, PA.
- **Implementation of initial pilot**: October 1997
- **Operational statewide**: September 1998
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP, Cash, TANF, General Assistance, SSI, Medicaid
- **Expiration of contract**: December 2020, with no options to extend
- **Other information of interest**:

Puerto Rico

- **Implementation of initial pilot**: November 1999
- **Operational statewide**: November 2000
- **Current contractor**: Evertec
- **Programs available on EBT Card**: NAP
- **Expiration of contract**: August 2019, with three 1-year options to extend
- **Other information of interest**: In September 2001, Puerto Rico implemented a targeted Nutrition Assistance Program (NAP) benefit program to restrict 75 percent of NAP benefits, which must be spent on food in stores authorized by Puerto Rico

**Rhode Island**

- **Implementation of initial pilot**: June 1998
- **Operational statewide**: October 1998
- **Current contractor**: Conduent prime contractor/FIS host processor
- **Programs available on EBT Card**: SNAP and TANF
- **Expiration of contract**: October 2021, with two 1-year options to extend
- **Other information of interest**: Northeast Coalition of States (NCS) member

**South Carolina**

- **Implementation of initial pilot**: November 1994
- **Operational statewide**: December 1995
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP
- **Expiration of contract**: March 2020, with one 1-year option to extend
- **Other information of interest**:

**South Dakota**

- **Implementation of initial pilot**: February 1996
- **Operational statewide**: March 1997
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP
- **Expiration of contract**: June 2019, with no options to extend
- **Other information of interest**: Part of a joint procurement with North Dakota

**Tennessee**

- **Implementation of initial pilot**: November 1998
- **Operational statewide**: August 1999
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP and TANF
- **Expiration of contract**: November 2022, with no options to extend
- **Other information of interest**: Southern Alliance States (SAS) member

**Texas**

- **Implementation of initial pilot**: September 1994
- **Operational statewide**: November 1995
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP, TANF, and TANF-State Program (TANF-SP)
- **Expiration of contract**: June 2026, with no options to extend
- **Other information of interest**:

**Utah**

- **Implementation of initial pilot**: October 1995
- **Operational statewide**: April 1996
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP, TANF, General Assistance, Emergency Assistance, Refugee Assistance, Medical Transportation, Y and Z Funds, and SSI State Supplemental
- **Expiration of contract**: October 2025, with no options to extend
- **Other information of interest**:

**Vermont**

- **Implementation of initial pilot**: June 1998
- **Operational statewide**: October 1998
- **Current contractor**: Conduent prime contractor/FIS host processor
- **Programs available on EBT Card**: SNAP, TANF, LIHEAP, Fuel benefits (“heat and eat”), cash benefits for renters and those that heat with wood.
- **Expiration of contract**: November 2021, with two 1-year options to extend
- **Other information of interest**: Northeast Coalition of States (NCS) member

**Virgin Islands**

- **Implementation of initial pilot**: October 2002
- **Operational statewide**: November 2002
- **Current contractor**: Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card**: SNAP
- **Expiration of contract**: February 2023, with two 2-year options to extend
- **Other information of interest**:

**Virginia**

- **Implementation of initial pilot**: November 2001
- **Operational statewide**: July 2002
- **Current contractor**: Conduent
- **Programs available on EBT Card**: SNAP
- **Expiration of contract**: September 2022, with one 1-year option to extend
- **Other information of interest**:
Washington

- **Implementation of initial pilot:** March 1999
- **Operational statewide:** November 1999
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, State Financial Assistance, Aged Blind and Disabled (ABD), Refugee, Consolidated Emergency Assistance, LIHeap, SSP (State Portion)
- **Expiration of contract:** October 2020, with 6- and 3-month extensions available at the discretion of the State
- **Other information of interest:**

West Virginia

- **Implementation of initial pilot:** September 2002
- **Operational statewide:** June 2003
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, Child Support
- **Expiration of contract:** February 2022, with two 1-year options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

Wisconsin

- **Implementation of initial pilot:** October 1999
- **Operational statewide:** October 2000
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** October 2023, with two 2-year options to extend
- **Other information of interest:**

Wyoming

- **Implementation of initial pilot:** March 1995
- **Operational statewide:** January 2000
- **Operation online statewide:** May 29, 2007
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** January 2023, with two 1-year options to extend
- **Other information of interest:** Member of the Western States EBT Alliance (WSEA)