



October 30, 2018

## EBT

[What is Electronic Benefits Transfer \(EBT\)?](#)

[Common Acronyms](#)

[SNAP Household Monthly Report](#)

### Electronic Benefits Transfer (EBT) Highlights

The chart below lists States that have issued a request for proposals (RFP). These States remain on the chart until either a new contract with the incumbent processor is in place, or until they convert to a new vendor.

State	RFP Issue Date	RFP Close Date	Awardee	Conversion Date (Calendar Year)
Alabama	10/20/2017	02/27/2018	Conduent	TBD
District of Columbia	03/17/2018	01/08/2019	TBD	TBD
Florida	08/14/2018	11/16/2018	TBD	TBD
Iowa	05/10/2018	08/07/2018	TBD	TBD
Louisiana	08/08/2018	11/20/2018	TBD	TBD
Minnesota	12/18/2017	03/19/2018	TBD	TBD
Puerto Rico	--	--	FIS	Q4 2018

### Electronic Benefits Transfer (EBT) Status Report by State

#### Alabama

- **Implementation of initial plot:** April 1997
- **Operational statewide:** November 1997
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** September 2020, with two 1-year options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

## Alaska

- **Implementation of initial pilot:** February 1998
- **Operational statewide:** June 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and TANF (known in Alaska as ATAP for Alaska Temporary Assistance Program)
- **Expiration of contract:** July 2022, with two 1-year options to extend
- **Other information of interest:** Western States EBT Alliance (WSEA) member

## Arizona

- **Implementation of initial pilot:** July 1998
- **Operational statewide:** August 1999
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF and TRE (Training Related Expenses)
- **Expiration of contract:** February 2022, with two 1-year options to extend
- **Other information of interest:** Western States EBT Alliance (WSEA) member

## Arkansas

- **Implementation of initial pilot:** September 1997
- **Operational statewide:** April 1998
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** August 2019, with five 1-year options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

## California

- **Implementation of initial pilot:** August 2002
- **Operational statewide:** June 2004
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, California Food Assistance Program (CFAP), Work Incentive Nutritional Supplement (WINS), TANF, General Assistance, Refugee Assistance, and State Utility Assistance Subsidy (SUAS)
- **Expiration of contract:** April 2023, with three 1-year options to extend
- **Other information of interest:**

## Colorado

- **Implementation of initial pilot statewide:** February 1997
- **Operational statewide:** February 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, Child Care, Old Age Pension (OAP), Aid to the Needy Disabled (AND), Aid to the Blind (AB), Health Care Allowance (HCA), Low-Income Energy Assistance Program (LIEAP), Child Welfare and Subsidized Adoption
- **Expiration of contract:** June 2022, with two-year options to extend at one or multiple year terms at the discretion of the State
- **Other information of interest:** Western States EBT Alliance (WSEA) member

## Connecticut

- **Implementation of initial pilot:** February 1997
- **Operational statewide:** October 1997
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, (Federal and State), TANF, State Supplemental (Aid to Aged, Blind, Disabled), State Administered General Assistance (SAGA), Child Support Pass-through, Refugee, and LIHEAP
- **Expiration of contract:** March 2021, with two 1-year options to extend
- **Other information of interest:** Northeast Coalition of States (NCS) member

## Delaware

- **Implementation of initial pilot:** June 2003
- **Operational statewide:** September 2003
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** October 2022, with five 1-year options to extend
- **Other information of interest:**

## District of Columbia

- **Implementation of initial pilot:** June 1998
- **Operational statewide:** October 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, Refuge Assistance, General Assistance for Children, and Disability
- **Expiration of contract:** April 2019, with no options to extend
- **Other information of interest:**

## Florida

- **Implementation of initial pilot:** October 1997
- **Operational statewide:** October 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, Refugee Cash and E&T support
- **Expiration of contract:** September 2019, with no options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

## Georgia

- **Implementation of initial pilot:** July 1997
- **Operational statewide:** November 1998
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** June 2019, with four 1-year options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

## Guam

- **Implementation of initial pilot:** April 2004
- **Operational statewide:** June 2004
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and Cash Assistance Programs (TANF, GA, APTD)
- **Expiration of contract:** September 2024, with two 1-year options to extend
- **Other information of interest:** Western States EBT Alliance (WSEA) member

## Hawaii

- **Implementation of initial pilot:** March 1998
- **Operational statewide:** August 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, TAONF (Temporary Assistance for Other Needy Families), General Assistance, AABD, Child Care subsidy, and First To Work support services
- **Expiration of contract:** April 2024, with two 1-year options to extend
- **Other information of interest:** Western States EBT Alliance (WSEA) member

## Idaho

- **Implementation of initial pilot:** September 1997
- **Operational statewide:** February 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** March 2022, with two 1-year options to extend
- **Other information of interest:** Western States EBT Alliance (WSEA) member

## Illinois

- **Implementation of initial pilot:** November 1996
- **Operational statewide:** November 1997
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, TANF, Aid to the Aged Blind and Disabled (AABD), Refugee and Repatriation Assistance (RRA), TANF Supportive Services, WorkFirst, SNAP Employment and Training, Child Support Pass-Through, & Crisis Assistance
- **Expiration of contract:** April 2022, with five 1-year options to extend
- **Other information of interest:**

## Indiana

- **Implementation of initial pilot:** May 2001
- **Operational statewide:** March 2002
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** September 2019, with two 1-year options to extend
- **Other information of interest:**

## Iowa

- **Implementation of initial pilot:** June 2003
- **Operational statewide:** October 2003
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** June 2020, with no options to extend
- **Other information of interest:**

## Kansas

- **Implementation of initial pilot:** August 1996
- **Operational statewide:** March 1997
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, and Child Care
- **Expiration of contract:** February 2022, with no options to extend
- **Other information of interest:**

## Kentucky

- **Implementation of initial pilot:** May 1999
- **Operational statewide:** November 1999
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** November 2020, with five 1-year options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

## Louisiana

- **Implementation of initial pilot:** January 1997
- **Operational statewide:** December 1997
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** June 2020, with no options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

## Maine

- **Implementation of initial pilot:** April 2003
- **Operational statewide:** June 2003
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, TANF, State Supplemental benefits
- **Expiration of contract:** March 2023, with two 1-year options to extend
- **Other information of interest:** Northeast Coalition of States (NCS) member

## Maryland

- **Implementation of initial pilot:** November 1989
- **Operational statewide:** April 1993
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** June 2019, with two 2-year options to extend
- **Other information of interest:**

## Massachusetts

- **Implementation of initial pilot:** April 1997
- **Operational statewide:** October 1997
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, TANF, Emergency Aid to the Elderly, Disabled and Children (EAEDC), Supplemental Nutrition Assistance (SNA), a state nutritional assistance benefit since 2008.
- **Expiration of contract:** August 2021, with no options to extend
- **Other information of interest:** Northeast Coalition of States (NCS) member

## Michigan

- **Implementation of initial pilot:** June 2000
- **Operational statewide:** July 2001
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, TANF (Family Independence Program), SDA (State Disability Assistance) and LIHEAP (Low Income Home Energy Assistance Program).
- **Expiration of contract:** May 2020, with no options to extend
- **Other information of interest:**

## Minnesota

- **Implementation of initial pilot:** September 1991
- **Operational statewide:** October 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, Minnesota Family Investment Program (MFIP/TANF+SNAP), Refugee Cash Assistance (RCA), General Assistance (GA), Minnesota Supplemental Aid (MSA), Diversionary Work Program (DWP) and Emergency Assistance (EA)
- **Expiration of contract:** October 2019, with no options to extend
- **Other information of interest:**

## Mississippi

- **Implementation of initial pilot:** May 2002
- **Operational statewide:** October 2002
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** January 2019, with no options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

## Missouri

- **Implementation of initial pilot:** June 1997
- **Operational statewide:** May 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** June 2019, with three 1-year options to extend
- **Other information of interest:**

## Montana

- **Implementation of initial pilot:** February 2002
- **Operational statewide:** July 2002
- **Current contractor:** Solutran
- **Programs available on EBT Card:** SNAP and TANF (TANF includes TANF supportive services and Refugee cash)
- **Expiration of contract:** June 2020, with four 2-year options to extend
- **Other information of interest:**

## Nebraska

- **Implementation of initial pilot:** February 2002
- **Operational statewide:** September 2002
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and Child Care Time and Attendance
- **Expiration of contract:** July 2022, with two 2-year options to extend
- **Other information of interest:** Member of the Western States EBT Alliance (WSEA)

## Nevada

- **Implementation of initial pilot:** October 2001
- **Operational statewide:** July 2002
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** June 2026, with no options to extend
- **Other information of interest:**

## New Hampshire

- **Implementation of initial pilot:** August 1998
- **Operational statewide:** January 1999
- **Current contractor:** Conduent prime contractor/FIS host processor
- **Programs available on EBT Card:** SNAP, TANF, Old Age, Aid to Needy, Blind and Disabled, State Funded Food Benefit, and Refugee Cash
- **Expiration of contract:** June 2021, with two 1-year options to extend
- **Other information of interest:** Northeast Coalition of States (NCS) member



## New Jersey

- **Implementation of initial pilot:** February 1994
- **Operational statewide:** June 1999
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, TANF, GA and e-Child Care
- **Expiration of contract:** August 2019, with no options to extend
- **Other information of interest:**

## New Mexico

- **Implementation of initial pilot:** September 1990
- **Operational statewide:** August 1995
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, General Assistance (GA), Refugee Resettlement , Residential Shelter Care, and Support Services
- **Expiration of contract:** January 2019, with up to an additional 4-year period
- **Other information of interest:**

## New York

- **Implementation of initial pilot:** March 1999
- **Operational statewide:** February 2001
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, TANF, Medicaid, HBE, and HEAP
- **Expiration of contract:** October 2020, with two 1-year options to extend
- **Other information of interest:** Lead State for the Northeast Coalition of States (NCS)

## North Carolina

- **Implementation of initial pilot:** April 1998
- **Operational statewide:** June 1999
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP and TANF (began adding TANF in December 2013 with an incremental roll out
- **Expiration of contract:** June 2023, with one 1-year option to extend
- **Other information of interest:**

## North Dakota

- **Implementation of initial pilot:** February 1996
- **Operational statewide:** March 1997
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** June 2019, with no options to extend
- **Other information of interest:** Part of a joint procurement with South Dakota

## Ohio

- **Implementation of initial pilot:** March 1992
- **Operational statewide:** October 1999
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** June 2019, with four 2-year options to extend
- **Other information of interest:**

## Oklahoma

- **Implementation of initial pilot:** June 1997
- **Operational statewide:** January 1998
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** September 2019, with three 1-year options to extend
- **Other information of interest:**

## Oregon

- **Implementation of initial pilot:** September 1997
- **Operational statewide:** May 1998
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, Refugee Program, Prison Release Funds, Summer Electronic Benefit for Children, Low Income Heat and Eat Assistance Program and JOBS Participation Incentive
- **Expiration of contract:** May 2022, with five 1-year options to extend
- **Other information of interest:**

## Pennsylvania

- **Demonstration of Project:** October 1984 in Reading, PA.
- **Implementation of initial pilot:** October 1997
- **Operational statewide:** September 1998
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, Cash, TANF, General Assistance, SSI, Medicaid
- **Expiration of contract:** December 2020, with no options to extend
- **Other information of interest:**

## Puerto Rico

- **Implementation of initial pilot:** November 1999
- **Operational statewide:** November 2000
- **Current contractor:** Evertec
- **Programs available on EBT Card:** NAP

- **Expiration of contract:** August 2019, with three 1-year options to extend
- **Other information of interest:** In September 2001, Puerto Rico implemented a targeted Nutrition Assistance Program (NAP) benefit program to restrict 75 percent of NAP benefits, which must be spent on food in stores authorized by Puerto Rico

### Rhode Island

- **Implementation of initial pilot:** June 1998
- **Operational statewide:** October 1998
- **Current contractor:** Conduent prime contractor/FIS host processor
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** October 2021, with two 1-year options to extend
- **Other information of interest:** Northeast Coalition of States (NCS) member

### South Carolina

- **Implementation of initial pilot:** November 1994
- **Operational statewide:** December 1995
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** March 2019, with two 1-year options to extend
- **Other information of interest:**

### South Dakota

- **Implementation of initial pilot:** February 1996
- **Operational statewide:** March 1997
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** June 2019, with no options to extend
- **Other information of interest:** Part of a joint procurement with North Dakota

### Tennessee

- **Implementation of initial pilot:** November 1998
- **Operational statewide:** August 1999
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP and TANF
- **Expiration of contract:** November 2022, with no options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

### Texas

- **Implementation of initial pilot:** September 1994
- **Operational statewide:** November 1995
- **Current contractor:** Fidelity Information Services, LLC (FIS)

- **Programs available on EBT Card:** SNAP, TANF, and TANF-State Program (TANF-SP)
- **Expiration of contract:** June 2026, with no options to extend
- **Other information of interest:**

## Utah

- **Implementation of initial pilot:** October 1995
- **Operational statewide:** April 1996
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP, TANF, General Assistance, Emergency Assistance, Refugee Assistance, Medical Transportation, Y and Z Funds, and SSI State Supplemental
- **Expiration of contract:** October 2025, with no options to extend
- **Other information of interest:**

## Vermont

- **Implementation of initial pilot:** June 1998
- **Operational statewide:** October 1998
- **Current contractor:** Conduent prime contractor/FIS host processor
- **Programs available on EBT Card:** SNAP, Fuel benefits (“heat and eat”), cash benefits for renters and those that heat with wood. Exploring an option to put all fuel benefits on cards but then restrict clients to use the cards at only authorized fuel vendors.
- **Expiration of contract:** November 2021, with two 1-year options to extend
- **Other information of interest:** Northeast Coalition of States (NCS) member

## Virgin Islands

- **Implementation of initial pilot:** October 2002
- **Operational statewide:** November 2002
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** February 2023, with two 2-year options to extend
- **Other information of interest:**

## Virginia

- **Implementation of initial pilot:** November 2001
- **Operational statewide:** July 2002
- **Current contractor:** Conduent
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** September 2022, with one 1-year option to extend
- **Other information of interest:**

## Washington

- **Implementation of initial pilot:** March 1999
- **Operational statewide:** November 1999
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, State Financial Assistance, Aged Blind and Disabled (ABD), Refugee, Consolidated Emergency Assistance, LIHeap, SSP (State Portion)
- **Expiration of contract:** October 2020, with 6- and 3-month extensions available at the discretion of the State
- **Other information of interest:**

## West Virginia

- **Implementation of initial pilot:** September 2002
- **Operational statewide:** June 2003
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP, TANF, Child Support
- **Expiration of contract:** February 2022, with two 1-year options to extend
- **Other information of interest:** Southern Alliance States (SAS) member

## Wisconsin

- **Implementation of initial pilot:** October 1999
- **Operational statewide:** October 2000
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** October 2023, with two 2-year options to extend
- **Other information of interest:**

## Wyoming

- **Implementation of initial pilot:** March 1995
- **Operational statewide:** January 2000
- **Operation online statewide:** May 29, 2007
- **Current contractor:** Fidelity Information Services, LLC (FIS)
- **Programs available on EBT Card:** SNAP
- **Expiration of contract:** January 2023, with two 1-year options to extend
- **Other information of interest:** Member of the Western States EBT Alliance (WSEA)