



# ELECTRONIC BENEFITS TRANSFER (EBT) CUSTOMER SERVICE INFORMATION

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## EBT Clients

If you receive benefits on your EBT card, use the contact information below:

STATE	PHONE	WEBSITE
ALABAMA	800-997-8888	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
ALASKA	888-997-8111	<a href="http://www.ucard.chase.com">www.ucard.chase.com</a>
ARIZONA	888-997-9333	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
ARKANSAS	800-997-9999	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
CALIFORNIA	877-328-9677	<a href="http://www.ebt.ca.gov">www.ebt.ca.gov</a>
COLORADO	888-432-4328	<a href="http://www.ebtEDGE.com">www.ebtEDGE.com</a>
CONNECTICUT	888-328-2666	<a href="http://www.connectebt.com">www.connectebt.com</a> or <a href="http://www.ct.gov/dss/ebt">www.ct.gov/dss/ebt</a>
DELAWARE	800-526-9099	<a href="http://www.connectebt.com">www.connectebt.com</a>
DISTRICT OF COLUMBIA	888-304-9167	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
FLORIDA	888-356-3281	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
GEORGIA	888-421-3281	<a href="http://www.connectebt.com">www.connectebt.com</a>
GUAM	866-937-4826	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
HAWAII	888-328-4292	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
IDAHO	888-432-4328	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
ILLINOIS	800-678-5465	<a href="http://www.link.illinois.gov">www.link.illinois.gov</a>
INDIANA	877-768-5098	<a href="http://www.connectebt.com">www.connectebt.com</a>
IOWA	800-359-5802	<a href="http://www.connectebt.com">www.connectebt.com</a>
KANSAS	800-997-6666	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
KENTUCKY	888-979-9949	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
LOUISIANA	888-997-1117	<a href="http://www.connectebt.com">www.connectebt.com</a>
MAINE	800-477-7428	<a href="http://www.pinetreecard.com">www.pinetreecard.com</a>
MARYLAND	800-997-2222	<a href="http://www.connectebt.com">www.connectebt.com</a>
MASSACHUSETTS	800-997-2555	<a href="http://www.connectebt.com">www.connectebt.com</a>
MICHIGAN	888-678-8914	<a href="http://www.connectebt.com">www.connectebt.com</a>
MINNESOTA	888-997-2227	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
MISSISSIPPI	866-512-5087	<a href="http://www.connectebt.com">www.connectebt.com</a>
Hearing Impaired TTY:	877-906-0085	
MISSOURI	800-997-7777	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
MONTANA	866-850-1556	<a href="http://www.mybnft.com">www.mybnft.com</a>
NEBRASKA	877-247-6328	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
NEVADA	866-281-2443	<a href="http://www.ebtedge.com">www.ebtedge.com</a>

NEW HAMPSHIRE	888-997-9777	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
NEW JERSEY	800-997-3333	<a href="http://www.connectebt.com">www.connectebt.com</a>
NEW MEXICO	800-843-8303	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
NEW YORK	888-328-6399	<a href="http://www.connectebt.com">www.connectebt.com</a>
NORTH CAROLINA	888-622-7328	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
NORTH DAKOTA	800-630-4655	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
OHIO	866-386-3071	<a href="http://www.connectebt.com">www.connectebt.com</a>
OKLAHOMA	888-328-6551	<a href="http://www.connectebt.com">www.connectebt.com</a>
OREGON	888-997-4447	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
PENNSYLVANIA	888-328-7366	<a href="http://www.connectebt.com">www.connectebt.com</a>
PUERTO RICO	877-467-4832	<a href="http://www.ebtpr.com">www.ebtpr.com</a>
RHODE ISLAND	888-979-9939	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
SOUTH CAROLINA	800-554-5268	<a href="http://www.connectebt.com">www.connectebt.com</a>
SOUTH DAKOTA	800-604-5099	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
TENNESSEE	888-997-9444	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
TEXAS	800-777-7328	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
UTAH	800-997-4444	<a href="http://www.connectebt.com">www.connectebt.com</a>
VERMONT	800-914-8605	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
VIRGIN ISLANDS	866-884-2868	<a href="http://www.ucard.chase.com">www.ucard.chase.com</a>
VIRGINIA	866-281-2448	<a href="http://www.connectebt.com">www.connectebt.com</a>
Hearing Impaired TTY:	800-828-1120	
WASHINGTON	888-328-9271	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
WEST VIRGINIA	866-545-6502	<a href="http://www.ucard.chase.com">www.ucard.chase.com</a>
WISCONSIN	877-415-5164	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
WYOMING	877-290-9401	<a href="http://www.ebtedge.com">www.ebtedge.com</a>

## **EBT Retailers**

If you are a SNAP authorized retailer and pay for your EBT Point of Sale (POS) device, use the contact information on your POS device.

If you are a SNAP authorized retailer and have a free EBT POS, use the contact information below:

STATE	PHONE	WEBSITE
ALABAMA	800-477-8604	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
ALASKA	800-933-1754	<a href="http://www.ebtreailerinfo.jpmorgan.com">www.ebtreailerinfo.jpmorgan.com</a>
General Information	800-350-8533	
ARIZONA	877-262-9905	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
ARKANSAS	800-765-1438	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
CALIFORNIA	866-328-4212	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
COLORADO	877-262-9905	<a href="http://www.ebtEDGE.com">www.ebtEDGE.com</a>

General Information	800-350-8533	
CONNECTICUT	855-891-6692	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
DELAWARE	800-933-1754	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
General Information	800-350-8533	
DISTRICT OF COLUMBIA	888-225-0699	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
FLORIDA	866-629-1102	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
GEORGIA	800-933-1754	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
General Information	888-248-4727	
GUAM	877-262-9905	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
HAWAII	877-262-9905	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
IDAHO	800-894-0050	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
General Information	877-262-9905	
ILLINOIS	800-418-8000	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
INDIANA	844-226-8212	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
IOWA	800-414-1422	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
KANSAS	800-831-5235	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
KENTUCKY	877-262-9905	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
LOUISIANA	866-880-5264	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
MAINE	800-477-7640	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
MARYLAND	877-326-5899	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
MASSACHUSETTS	866-891-7897	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
MICHIGAN	888-529-1693	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
MINNESOTA	800-831-5235	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
MISSISSIPPI	866-598-1772	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
MISSOURI	800-831-5235	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
MONTANA	866-850-1563	<a href="https://soar.solutranservices.com">https://soar.solutranservices.com</a>
NEBRASKA	877-262-9905	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
NEVADA	877-262-9905	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
NEW HAMPSHIRE	800-831-5235	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
NEW JERSEY	866-891-7954	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
NEW MEXICO	800-551-8278	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
NEW YORK	855-325-0910	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
NORTH CAROLINA	800-831-5235	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
NORTH DAKOTA	800-655-1397	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
OHIO	866-568-2835	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
OKLAHOMA	866-653-2865	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
OREGON	800-831-5235	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
PENNSYLVANIA	888-736-6328	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
PUERTO RICO	787-289-7623	<a href="http://www.ebtp.com">www.ebtp.com</a>
RHODE ISLAND	800-831-5235	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
SOUTH CAROLINA	800-834-8099	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
General Information	800-350-8533	
SOUTH DAKOTA	800-655-9203	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
TENNESSEE	888-225-4009	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
TEXAS	877-209-5339	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
UTAH	844-891-2738	<a href="http://www.connectebt.com/retail/">www.connectebt.com/retail/</a>

VERMONT	800-831-5235	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
VIRGIN ISLANDS	800-933-1754	<a href="http://www.ebtretailerinfo.jpmorgan.com">www.ebtretailerinfo.jpmorgan.com</a>
General Information	800-350-8533	
VIRGINIA	866-281-2449	<a href="http://www.connectebt.com/retail">www.connectebt.com/retail</a>
WASHINGTON	877-262-9905	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
General Information	877-501-2233	
WEST VIRGINIA	866-545-6503	<a href="http://www.ebtretailerinfo.jpmorgan.com">www.ebtretailerinfo.jpmorgan.com</a>
General Information	800-350-8533	
WISCONSIN	800-831-5235	<a href="http://www.ebtedge.com">www.ebtedge.com</a>
WYOMING	877-262-9905	<a href="http://www.ebtedge.com">www.ebtedge.com</a>

## Manual Voucher Authorization

If you are a SNAP authorized retailer authorizing a manual voucher, use the contact information below:

STATE	VOUCHER PHONE
ALABAMA	800-477-8604
ALASKA	866-237-2493
ARIZONA	877-262-9905
ARKANSAS	800-765-1438
CALIFORNIA	866-328-4212
COLORADO	877-262-9905
CONNECTICUT	855-891-6692
DELAWARE	866-570-7893
DISTRICT OF COLUMBIA	888-225-0699
FLORIDA	866-629-1102
GEORGIA	888-248-4727
GUAM	877-262-9905
HAWAII	877-262-9905
IDAHO	877-262-9905
ILLINOIS	800-418-8000
INDIANA	844-226-8212
IOWA	800-414-1422
KANSAS	800-831-5235
KENTUCKY	877-262-9905
LOUISIANA	866-880-5264
MAINE	800-477-7640
MARYLAND	877-326-5899
MASSACHUSETTS	866-891-7897
MICHIGAN	888-529-1693
MINNESOTA	800-831-5235
MISSISSIPPI	866-598-1772

MISSOURI	888-277-6090
MONTANA	866-850-1563
NEBRASKA	877-262-9905
NEVADA	877-262-9905
NEW HAMPSHIRE	800-831-5235
NEW JERSEY	866-891-7954
NEW MEXICO	800-429-5505
NEW YORK	855-325-0910
NORTH CAROLINA	800-831-5235
NORTH DAKOTA	800-655-1397
OHIO	866-568-2835
OKLAHOMA	866-653-2865
OREGON	800-831-5235
PENNSYLVANIA	888-736-6328
PUERTO RICO	787-289-7623
RHODE ISLAND	800-831-5235
SOUTH CAROLINA	800-554-5312
SOUTH DAKOTA	800-655-9203
TENNESSEE	888-225-4009
TEXAS	877-209-5339
UTAH	844-891-2738
VERMONT	800-831-5235
VIRGIN ISLANDS	866-884-2874
VIRGINIA	866-281-2449
WASHINGTON	877-262-9905
WEST VIRGINIA	866-545-6503
WISCONSIN	877-415-5166
WYOMING	877-262-9905