



Food and Nutrition Service

Electronic Benefits Transfer (EBT) Customer Service Information

- Pages 1-3: EBT Clients
- Pages 3-5: EBT Retailers
- Pages 6-7: Manual Voucher Authorization

EBT Clients

If you receive benefits on your EBT card, use the contact information below:

| STATE | PHONE | WEBSITE |
|----------------------|--------------|---|
| ALABAMA | 800-997-8888 | http://www.ebtedge.com |
| ALASKA | 888-997-8111 | http://www.ebtedge.com |
| ARIZONA | 888-997-9333 | http://www.ebtedge.com |
| ARKANSAS | 800-997-9999 | http://www.ebtedge.com |
| CALIFORNIA | 877-328-9677 | https://www.ebt.ca.gov/ |
| COLORADO | 888-432-4328 | http://www.ebtedge.com |
| CONNECTICUT | 888-328-2666 | https://www.connectebt.com/ |
| DELAWARE | 800-526-9099 | https://www.connectebt.com/ |
| DISTRICT OF COLUMBIA | 888-304-9167 | http://www.ebtedge.com |
| FLORIDA | 888-356-3281 | http://www.ebtedge.com |
| GEORGIA | 888-421-3281 | https://www.connectebt.com/ |
| GUAM | 866-937-4826 | http://www.ebtedge.com |
| HAWAII | 888-328-4292 | http://www.ebtedge.com |
| IDAHO | 888-432-4328 | http://www.ebtedge.com |
| ILLINOIS | 800-678-5465 | http://www.link.illinois.gov |



United States Department of Agriculture

| STATE | PHONE | WEBSITE |
|----------------------|--------------|---|
| INDIANA | 877-768-5098 | https://www.connectebt.com/ |
| IOWA | 800-359-5802 | https://www.connectebt.com/ |
| KANSAS | 800-997-6666 | http://www.ebtedge.com |
| KENTUCKY | 888-979-9949 | http://www.ebtedge.com |
| LOUISIANA | 888-997-1117 | https://www.connectebt.com/ |
| MAINE | 800-477-7428 | https://www.pinetreecard.com/ |
| MARYLAND | 800-997-2222 | https://www.connectebt.com/ |
| MASSACHUSETTS | 800-997-2555 | https://www.connectebt.com/ |
| MICHIGAN | 888-678-8914 | https://www.connectebt.com/ |
| MINNESOTA | 888-997-2227 | http://www.ebtedge.com |
| MISSISSIPPI | 866-512-5087 | https://www.connectebt.com/ |
| Hearing Impaired TTY | 877-906-0085 | |
| MISSOURI | 800-997-7777 | http://www.ebtedge.com |
| MONTANA | 866-850-1556 | https://www.mybnft.com/ |
| NEBRASKA | 877-247-6328 | http://www.ebtedge.com |
| NEVADA | 866-281-2443 | http://www.ebtedge.com |
| NEW HAMPSHIRE | 888-997-9777 | http://www.ebtedge.com |
| NEW JERSEY | 800-997-3333 | https://www.connectebt.com/ |
| NEW MEXICO | 800-843-8303 | http://www.ebtedge.com |
| NEW YORK | 888-328-6399 | https://www.connectebt.com/ |
| NORTH CAROLINA | 888-622-7328 | http://www.ebtedge.com |
| NORTH DAKOTA | 800-630-4655 | http://www.ebtedge.com |
| OHIO | 866-386-3071 | https://www.connectebt.com/ |
| OKLAHOMA | 888-328-6551 | https://www.connectebt.com/ |
| OREGON | 888-997-4447 | http://www.ebtedge.com |
| PENNSYLVANIA | 888-328-7366 | https://www.connectebt.com/ |
| PUERTO RICO | 877-467-4832 | http://www.ebtpr.com |
| RHODE ISLAND | 888-979-9939 | http://www.ebtedge.com |



| STATE | PHONE | WEBSITE |
|----------------------|--------------|---|
| SOUTH CAROLINA | 800-554-5268 | https://www.connectebt.com/ |
| SOUTH DAKOTA | 800-604-5099 | http://www.ebtedge.com |
| TENNESSEE | 888-997-9444 | http://www.ebtedge.com |
| TEXAS | 800-777-7328 | http://www.ebtedge.com |
| UTAH | 800-997-4444 | https://www.connectebt.com/ |
| VERMONT | 800-914-8605 | http://www.ebtedge.com |
| VIRGIN ISLANDS | 866-884-2868 | https://www.ucard.chase.com/ |
| VIRGINIA | 866-281-2448 | https://www.connectebt.com/ |
| Hearing Impaired TTY | 800-828-1120 | |
| WASHINGTON | 888-328-9271 | http://www.ebtedge.com |
| WEST VIRGINIA | 866-545-6502 | http://www.ebtedge.com |
| WISCONSIN | 877-415-5164 | http://www.ebtedge.com |
| WYOMING | 877-290-9401 | http://www.ebtedge.com |

EBT Retailers

If you are a SNAP-authorized retailer and pay for your EBT Point of Sale (POS) device, use the contact information on your POS device.

If you are a SNAP-authorized retailer and have a free EBT POS, use the contact information below:

| STATE | PHONE | WEBSITE |
|---------------------|--------------|---|
| ALABAMA | 800-477-8604 | http://www.ebtedge.com |
| ALASKA | 800-933-1754 | http://www.ebtedge.com |
| General-Information | 800-350-8533 | |
| ARIZONA | 877-262-9905 | http://www.ebtedge.com |
| ARKANSAS | 800-765-1438 | http://www.ebtedge.com |
| CALIFORNIA | 866-328-4212 | https://www.connectebt.com/retail |
| COLORADO | 877-262-9905 | http://www.ebtedge.com |
| General Information | 800-350-8533 | |



United States Department of Agriculture

| STATE | PHONE | WEBSITE |
|----------------------|--------------|---|
| CONNECTICUT | 855-891-6692 | https://www.connectebt.com/retail |
| DELAWARE | 800-933-1754 | https://www.connectebt.com/retail |
| General Information | 800-350-8533 | |
| DISTRICT OF COLUMBIA | 888-225-0699 | http://www.ebtedge.com |
| FLORIDA | 866-629-1102 | http://www.ebtedge.com |
| GEORGIA | 800-933-1754 | https://www.connectebt.com/retail |
| General Information | 888-248-4727 | |
| GUAM | 877-262-9905 | http://www.ebtedge.com |
| HAWAII | 877-262-9905 | http://www.ebtedge.com |
| IDAHO | 800-894-0050 | http://www.ebtedge.com |
| General Information | 877-262-9905 | |
| ILLINOIS | 800-418-8000 | https://www.connectebt.com/retail |
| INDIANA | 844-226-8212 | https://www.connectebt.com/retail |
| IOWA | 800-414-1422 | https://www.connectebt.com/retail |
| KANSAS | 800-831-5235 | http://www.ebtedge.com |
| KENTUCKY | 877-262-9905 | http://www.ebtedge.com |
| LOUISIANA | 866-880-5264 | https://www.connectebt.com/retail |
| MAINE | 800-477-7640 | https://www.connectebt.com/retail |
| MARYLAND | 877-326-5899 | https://www.connectebt.com/retail |
| MASSACHUSETTS | 866-891-7897 | https://www.connectebt.com/retail |
| MICHIGAN | 888-529-1693 | https://www.connectebt.com/retail |
| MINNESOTA | 800-831-5235 | http://www.ebtedge.com |
| MISSISSIPPI | 866-598-1772 | https://www.connectebt.com/retail |
| MISSOURI | 800-831-5235 | http://www.ebtedge.com |
| MONTANA | 866-850-1563 | https://soar.solutranservices.com |
| NEBRASKA | 877-262-9905 | http://www.ebtedge.com |
| NEVADA | 877-262-9905 | http://www.ebtedge.com |
| NEW HAMPSHIRE | 800-831-5235 | http://www.ebtedge.com |



United States Department of Agriculture

| STATE | PHONE | WEBSITE |
|---------------------|--------------|---|
| NEW JERSEY | 866-891-7954 | https://www.connectebt.com/retail |
| NEW MEXICO | 800-551-8278 | http://www.ebtedge.com |
| NEW YORK | 855-325-0910 | https://www.connectebt.com/retail |
| NORTH CAROLINA | 800-831-5235 | http://www.ebtedge.com |
| NORTH DAKOTA | 800-655-1397 | http://www.ebtedge.com |
| OHIO | 866-568-2835 | https://www.connectebt.com/retail |
| OKLAHOMA | 866-653-2865 | https://www.connectebt.com/retail |
| OREGON | 800-831-5235 | http://www.ebtedge.com |
| PENNSYLVANIA | 888-736-6328 | https://www.connectebt.com/retail |
| PUERTO RICO | 787-289-7623 | http://www.ebtpr.com |
| RHODE ISLAND | 800-831-5235 | http://www.ebtedge.com |
| SOUTH CAROLINA | 800-834-8099 | http://www.ebtedge.com |
| General Information | 800-350-8533 | |
| SOUTH DAKOTA | 800-655-9203 | http://www.ebtedge.com |
| TENNESSEE | 888-225-4009 | http://www.ebtedge.com |
| TEXAS | 877-209-5339 | http://www.ebtedge.com |
| UTAH | 844-891-2738 | https://www.connectebt.com/retail |
| VERMONT | 800-831-5235 | http://www.ebtedge.com |
| VIRGIN ISLANDS | 800-933-1754 | https://www.ebtreailerinfo.jpmorgan.com/ |
| General Information | 800-350-8533 | |
| VIRGINIA | 866-281-2449 | https://www.connectebt.com/retail |
| WASHINGTON | 877-262-9905 | http://www.ebtedge.com |
| General Information | 877-501-2233 | |
| WEST VIRGINIA | 866-545-6503 | http://www.ebtedge.com |
| General Information | 800-350-8533 | |
| WISCONSIN | 800-831-5235 | http://www.ebtedge.com |
| WYOMING | 877-262-9905 | http://www.ebtedge.com |



Manual Voucher Authorization

If you are a SNAP-authorized retailer authorizing a manual voucher, use the contact information below:

| STATE | VOUCHER PHONE |
|----------------------|---------------|
| ALABAMA | 800-477-8604 |
| ALASKA | 866-237-2493 |
| ARIZONA | 877-262-9905 |
| ARKANSAS | 800-765-1438 |
| CALIFORNIA | 866-328-4212 |
| COLORADO | 877-262-9905 |
| CONNECTICUT | 855-891-6692 |
| DELAWARE | 866-570-7893 |
| DISTRICT OF COLUMBIA | 888-225-0699 |
| FLORIDA | 866-629-1102 |
| GEORGIA | 888-248-4727 |
| GUAM | 877-262-9905 |
| HAWAII | 877-262-9905 |
| IDAHO | 877-262-9905 |
| ILLINOIS | 800-418-8000 |
| INDIANA | 844-226-8212 |
| IOWA | 800-414-1422 |
| KANSAS | 800-831-5235 |
| KENTUCKY | 877-262-9905 |
| LOUISIANA | 866-880-5264 |
| MAINE | 800-477-7640 |
| MARYLAND | 877-326-5899 |
| MASSACHUSETTS | 866-891-7897 |
| MICHIGAN | 888-529-1693 |
| MINNESOTA | 800-831-5235 |
| MISSISSIPPI | 866-598-1772 |
| MISSOURI | 888-277-6090 |
| MONTANA | 866-850-1563 |



United States Department of Agriculture

| STATE | VOUCHER PHONE |
|----------------|---------------|
| NEBRASKA | 877-262-9905 |
| NEVADA | 877-262-9905 |
| NEW HAMPSHIRE | 800-831-5235 |
| NEW JERSEY | 866-891-7954 |
| NEW MEXICO | 800-429-5505 |
| NEW YORK | 855-325-0910 |
| NORTH CAROLINA | 800-831-5235 |
| NORTH DAKOTA | 800-655-1397 |
| OHIO | 866-568-2835 |
| OKLAHOMA | 866-653-2865 |
| OREGON | 800-831-5235 |
| PENNSYLVANIA | 888-736-6328 |
| PUERTO RICO | 787-289-7623 |
| RHODE ISLAND | 800-831-5235 |
| SOUTH CAROLINA | 800-554-5312 |
| SOUTH DAKOTA | 800-655-9203 |
| TENNESSEE | 888-225-4009 |
| TEXAS | 877-209-5339 |
| UTAH | 844-891-2738 |
| VERMONT | 800-831-5235 |
| VIRGIN ISLANDS | 866-884-2874 |
| VIRGINIA | 866-281-2449 |
| WASHINGTON | 877-262-9905 |
| WEST VIRGINIA | 866-545-6503 |
| WISCONSIN | 877-415-5166 |
| WYOMING | 877-262-9905 |

USDA is an equal opportunity provider and employer

November 13, 2017